Windows 10 S Mode

Some new laptops may have trouble connecting to the school network if they are set up in 'S mode'.

S mode is a restricted setting on Windows 10 that only allows the installation of Windows-authorised apps. As the Education Queensland tools, though safe, fall outside this qualification, **S mode** will prevent them from being installed.

To enable installation of the EQ network tools, you need to set the laptop up in Windows 10 Home Mode:

Go to **Settings → Update & Security → Activation →** then select Windows 10 Home → **go to store**

Once the laptop is set up with Windows 10 Home Mode, it can be brought in to connect to the school network.